

INSTANT SELF-SERVICE CARD ISSUANCE KIOSK MODEL: ACE301



Streamline your card issuance workflows with the latest in self-service kiosk technologies. The ACE301 is a hybrid instant card issuance and dispenser kiosk. It is fully-automated and can be installed at almost any location, allowing consumers to address their card issuance needs at their own convenience.

The self-service endpoints are closely integrated with the Goldpac Issuance Suite, giving issuers full control over deployment operations remotely, reducing costs of delivering cards and increasing in-branch operations efficiency.

SUITABLE FOR

Banks



Telecommunication
Companies



Government



PAIN POINTS

- Challenges of getting cards into the hands of consumers
- Inconvenience of long queues for card pick-up in-branch
- High cost of postage and lost mail to cardholders

KEY BENEFITS

- ✓ Regulate in-branch traffic
- ✓ Enhance service quality
- ✓ Improve customer satisfaction levels
- ✓ Greater service availability without the need for staff

KIOSK FEATURES

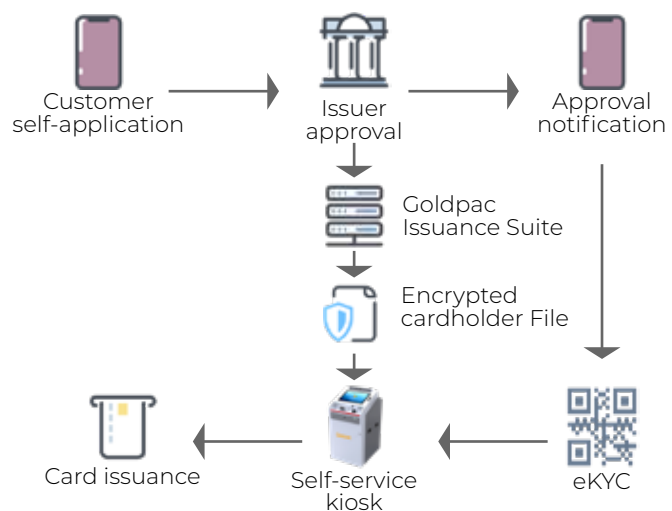
- Easy to use, "Identify and Collect" operation
- Integrated with the Goldpac Issuance Suite for personalisation bureau management and remote instant issuance
- Supports multiple card types: e.g. credit, debit, ATM, prepaid, loyalty or even medical cards
- Standard embossing and edge-to-edge full-width retransfer printing
- Supports periodic card inventory status updates and alerts for card shortage
- Produces a credit card in under 120 seconds
- Storage for up to 6 card designs
- Large storage capacity of 1,000 cards
- Dispensing with thermal printing

CARD ISSUANCE FEATURES

Enhance consumer convenience by simplifying and accelerating the card application and retrieval process. **Goldpac's card issuance kiosks** allow consumers to apply for a new bank card with the mobile onboarding module and collect the card at a self-service kiosk immediately after approval by the issuer.

As part of a 2-factor authentication component, consumers can be identified by an ID card number, social security number or any officially recognised or regulatory-mandated data field. The proof of identity process varies from country to country, and project to project. Goldpac can adapt the process to suit deployment needs.

Consumers can sign up for a new card through mobile onboarding or using **Goldpac's JiuYi onboarding terminal**. After the application is approved by the issuer, card personalisation data is sent through the integrated Goldpac Issuance Suite to the self-service kiosk for card issuance.



FEATURES

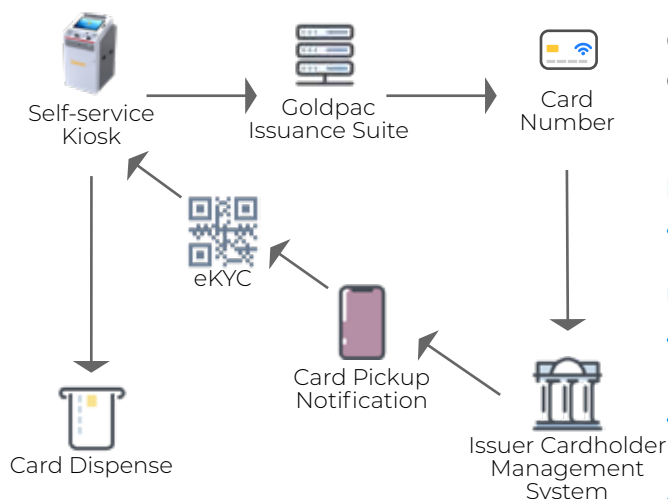
- Instant card issuance with data personalisation
- DIY card customisation with photo gallery
- Replacement of debit cards with the same card number
- Card issuance with random or designated card numbers

USE CASES

- Bank issuance of credit, ATM and debit cards
- Card replacement and renewal with same card number
- New card activation with ID, facial and mobile OTP verification
- High-end exclusive services offered to VIP members

CARD DISPENSING FEATURE

Lighten manual workloads by allowing consumers to collect personalised cards at a self-service card issuance kiosk. Ideal for large-scale, similar-card type issuance.



Cards that have already been approved by the issuer's cardholder management system can be claimed at the kiosk simply by using an identification document.

FEATURES

- Designated card collection according to ID

USE CASES

- Card collection for medical or social welfare cards using citizen identification card
- Telecom issuance of prepaid or postpaid SIM cards at remote locations such as airports
- Distribution of loyalty or gift cards

ACE301 SPECIFICATIONS

Environment Camera
Built-in, 720P

Facial Recognition Camera
Built-in, 720P

Receipt Printer
Thermal Printer, Paper Width: 80mm

Power & Reset Buttons
System Reboot

Contactless Reader
ISO 14443, Max. Distance: 30mm

Encryption PIN Pad
DES / 3DES / MAC Support

Motion Detector



19" Touch Screen Monitor

Signature Pen

QR-Code Reader
Max. Operating Distance: 10mm

Fingerprint Scanner

ID Card Scanner

Input + Output Card Slot
Card In / Out

Features	Description
Dimensions	820mm (width) x 1020mm (depth) x 1380mm (height)
Weight	320kg
Input Hopper	6 hopper, 100 cards each
Drum Hopper	Smart inventory for 400 blank/personalised cards
Recycle Hopper	2 hopper, 100 cards each
Card Printer	600 DPI re-transfer colour printer
Speed	Produces a card in 120 seconds. 30 cards/ hour
Perso Module	Mag-stripe, smartcard, embossing, front and rear indenting, topping module
Basic Configuration	Industrial PC with Windows 10, multi-touch screen, camera, PIN-pad, ID card reader, fingerprint scanner

About Goldpac Fintech

Goldpac Fintech is a subsidiary of Goldpac Group which was established in 1993 and listed on the Hong Kong stock exchange. For over three decades, Goldpac has maintained its leading position as a fintech pioneer, providing intelligent and secure payment solutions to over 1,000 large and medium-sized organisations across 30 countries and regions. It is one of the largest suppliers of smart payment solutions in the world.

For more information, please contact us at info@goldpacfintech.com.